ZAKAT MANAGEMENT IN MALAYSIA
PPZ’S EXPERIENCE

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1987 Allahyarham Dato’ Hj Abdul Rahim Abu Bakar tabled to the meeting of MAIWP chaired by Tan Sri Mohd Yusoff Mohd Nor.

- Approved by MAIWP and in 1989 Hartasuci Sdn Bhd was established owned by Yayasan Taqwa WP Bhd guaranteed by MAIWP.

- 1990 Hartasuci Sdn Bhd started the activity by using acronym PPZ and fully computerized collecting zakat system

- The systems and all procedures was developed from 1989 to present. It was 100% Paradigm shift in Islamic Management in Malaysia.
PPZ Opening Ceremony 1991
COURPORATION OF ZAKAT INSTITUTIONS IN MALAYSIA

• WINDS OF CHANGE (1991) → Started with corporatization at the administration and management at state and eventually at federal level.

• CULTURES → Inculcating corporate cultures while maintaining good relationship with zakat payers.
• **ENTHUSIASM / DETERMINATION**  →  State Religious Council multiplying efforts for dakwah over the last 30 years.

• **COMPUTERISATION**  →  Fully engaged in collection and distribution.

• **IMPACT**  →  State Religious Council experiencing paradigme shift towards the betterment in administration and zakat management.
• **FACILITIES**

  → **New payment channels introduced.**

• **PRODUCT / END RESULT**

  → **Successful in improving the total collection and zakat payers every year.**
- To increase total collection of zakat.
- To increase total number of zakat payers.
- To upgrade management professional capabilities in line with latest technology.
- To maximise customers’ satisfaction through efficient service
- To develop conducive working environment according to Islamic values.
SUCCESS FACTORS

i. Organisation’s Criteria

- Corporatisation.
- Amil Concept.
- Computerisation System.
- Modern and Exclusive Office.
- Diversified Educational Background.

ii. Working Culture

- Customer Oriented Service.
- Professional Attitude Practice.
- Established Management
  - Knowledge and others relevant knowledge.
- Target Setting (RM & Payer)
• Team Work
• Work as an Ibadah.
• Incentives to Employees
• Employees as an asset of the organisation.

iii. Economy & Politic

• Increase in GDP’s percentage.
• Political Stability.

iv. Social - Culture

• Establishment of middle-class Muslims.
• Islamisation process in the Malaysian society.
iv. Malaysia Law Factor

- Rebate from the Internal Revenue Board (IRB)
- Allowable Expenses for Companies
- Tax Rebate for Offshore Companies Pulau Labuan

v. Zakat Dakwah/Marketing Activities

- Talks / Khutbah Sermons.
- Conferences / Zakat Seminars.
- Individual, Employees Business and others Zakat Assessment Services.
- Displays / Zakat Info Day.
- Arranging individual and group appointment.
- Group Zakat collections in private and government offices.
- Distributions of Zakat form in private and public agencies as well as housing estates, mosques etc.
- Salary Deductions campaign for private employers and government servants.
- Follow-ups & reminders to companies and individuals who fail to pay zakat.
- Electronic & mass media.
vi. **Zakat Payment Channels**

- Payment by cheque or cash at all PPZ counters.
- Mailing (cheque/postal order/bank draft)
- Salary Deduction Scheme
- Banks as Zakat Collection Agents.
- ATM machines.
- PhoneBanking facilities.
- Post offices.
- Internet banking.
- Credit cards (syariah based).
- Fast Cheque Deposit Machine.
- Mobile Money SMS.
- Mosque’s Kiosk.
- Agents
- Smart Phone App - iZakat
COLLECTION OF ZAKAT ON MAL IN FEDERAL TERRITORY
1990 - 2015

JUTA (RM)

TAHUN


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TAHUN

THANK YOU

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“MEMUDAHKAN ANDA BERZAKAT”