

## ZAKAT MANAGEMENT IN MALAYSIA PPZ'S EXPERIENCE

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## HOW PPZ WAS ESTABLISHED



- 1987 Allahyarham Dato' Hj Abdul Rahim Abu Bakar tabled to the meeting of MAIWP chaired by Tan Sri Mohd Yusoff Mohd Nor.
- Approved by MAIWP and in 1989 Hartasuci Sdn Bhd was established owned by Yayasan Taqwa WP Bhd guaranteed by MAIWP.
- 1990 Hartasuci Sdn Bhd started the activity by using accronym PPZ and fully computerized collecting zakat system
- The systems and all procedures was developed from 1989 to present. It was 100% Paradigm shift in Islamic Management in Malaysia.







## PPZ Opening Ceremony 1991



Memudahkan Anda Berzakat

















Memudahkan Anda Berzakat

# CORPORATION OF ZAKAT INSTITUTIONS IN MALAYSIA

• WINDS OF CHANGE — (1991)

Started with corporatization at the administration and management at state and eventually at federal level.

• CULTURES

Inculcating corporate cultures while maintaining good relationship with zakat payers.







ENTHUSIASM / **DETERMINATION** 

State Religious Council multiplying efforts for dak.wah over the last 30 years.

**COMPUTERISATION** 

Fully engaged in collection and distribution.

*IMPACT* 

State Religious Council experiencing paradigme shift towards the betterment in administration and zakat management







FACILITIES

—— New payment channels introduced.

• PRODUCT /
END RESULT

Successful in improving the total collection and zakat payers every year.







- To increase total collection of zakat.
- To increase total number of zakat payers.
  - To upgrade management professional capabilities in line with latest technology.
  - To maximise customers' satisfaction through efficient service
    - To develop condusive working environment according to Islamic values.





## SUCCESS FACTORS



Memudahkan Anda Berzakat

## i. Organisation's Criteria

- Corporatisation.
- Amil Concept.
- Computerisation System.
- Modern and Exclusive Office.
- Diversified Educational Background.

## ii. Working Culture

- Customer Oriented Service.
  - Professional Attitude Practice.
    - Established Management
      - Knowledge and others relevant knowledge.
        - Target Setting (RM & Payer)







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• Team Work

Memudahkan Anda Berzakat

- Work as an Ibadah.
- Incentives to Employees
- Employees as an asset of the organisation.

## iii. Economy & Politic

- Increase in GDP's percentage.
- Political Stability.





### iv. Social - Culture

- Establishment of middle-class Muslims.
- Islamisation process in the Malaysian society.



#### Malaysia Law Factor IV.

Memudahkan Anda Berzakat

- Rebate from the Internal Revenue Board (IRB)
- Allowable Expenses for Companies
- Tax Rebate for Offshore Companies Pulau Labuan



### V

Zakat Dakwah/Marketing Activities

- Talks / Khutbah Sermons.
- Conferences / Zakat Seminars.
- Individual, Employees Business and others Zakat Assessment Services.
- Displays / Zakat Info Day.
- Arranging individual and group appointment.













- Group Zakat collections in private and government offices.
- Distributions of Zakat form in private and public agencies as well as housing estates, mosques etc.
- Salary Deductions campaign for private employers and government servants.
- Follow-ups & reminders to companies and individuals who fail to pay zakat.
- Electronic & mass media.





## vi. Zakat Payment Channels

Memudahkan Anda Berzakat

- Payment by cheque or cash at all PPZ counters.
- Mailing (cheque/postal order/bank draf)
- Salary Deduction Scheme
- Banks as Zakat Collection Agents.
- ATM machines.
- PhoneBanking facilities.
- Post offices.
- Internet banking.
- Credit cards (syariah based).
- Fast Cheque Deposit Machine.
- Mobile Money SMS.
- Mosque's Kiosk.
- Agents

Smart Phone App- iZakat





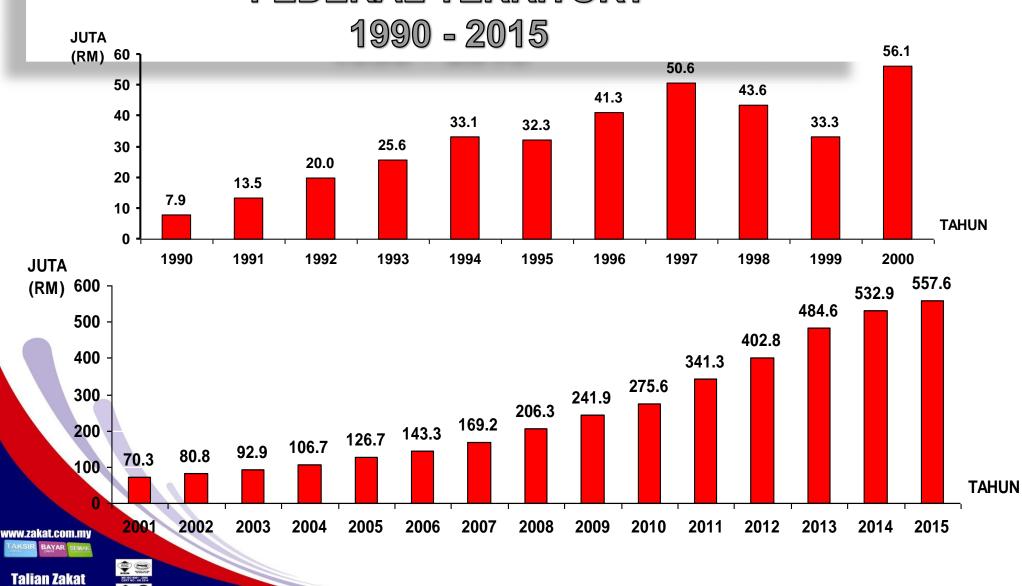




## PUSAT PUNGUTAN ZAKAT

# COLLECTION OF ZAKAT ON MAL IN FEDERAL TERRITORY

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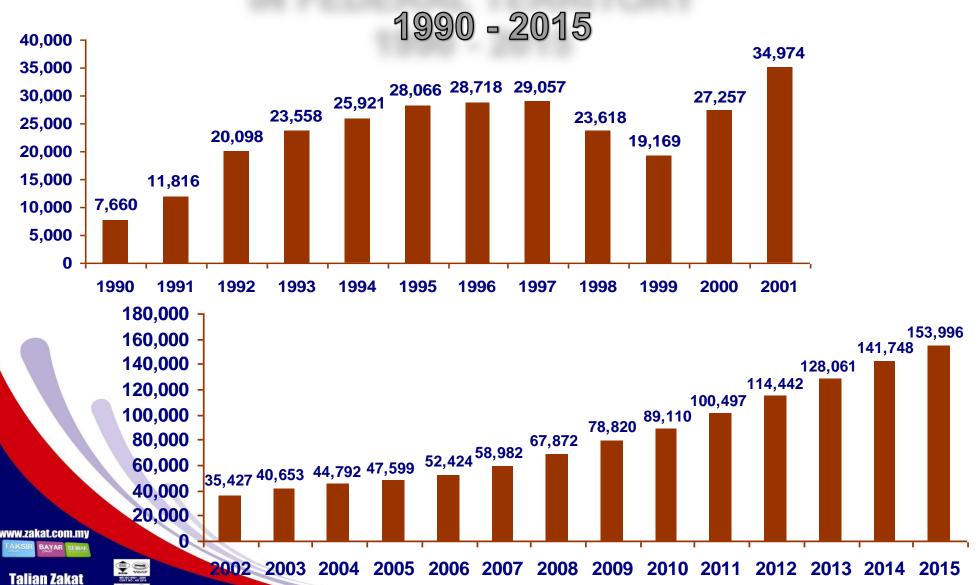


## **NUMBER OF ZAKAT ON MAL PAYERS**



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## THANK YOU

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## "MEMUDAHKAN ANDA BERZAKAT"